

Assurance Statement 2025

Introduction

As a Registered Social Landlord (RSL), Shettleston Housing Association is required to submit its annual Assurance Statement to the Scottish Housing Regulator (SHR) before the 31st October 2025.

Assurance

The Board of Management has evaluated the Association's compliance with the regulatory requirements set out at section three of the Regulatory Framework, the relevant standards and outcomes of the Scottish Social Housing Charter, all relevant statutory and legal requirements and the Regulatory Standards of Governance and Financial Management.

The table below summarises compliance with the Regulatory requirements:

Regulatory Requirements	Compliant?
Assurance & Notification	Yes
Scottish Social Housing Charter (SSHC)	Yes
Tenant & Service User Redress	Yes
Whistleblowing	Yes
Equality & Human Rights	Yes
Statutory Guidance	Yes
Organisational Details & Constitution	Yes
Regulatory Standards of Governance & Financial Management (RSGFM)	Yes
Legislative Duties	Yes

In determining compliance with the Regulatory requirements our review process considered:

- Whether the Board of Management is sufficiently assured through self-assessment, ongoing oversight and scrutiny that the Association complies with the Regulatory requirements.
- Any areas of material non-compliance with the Regulatory requirements.
- Any areas for improvement.

We evidence our compliance with supporting documentation. Our 'evidence bank' combines reports, policies, advice and information which the Board monitors and oversees on an ongoing basis throughout the year to provide continuous assurance that Shettleston Housing Association is compliant.

Additionally, the evidence bank incorporates relevant documents and information that contribute to our assurance and which form the structure of Shettleston Housing Association's business and governance activities.

We instruct an independent audit to review our compliance with the RSGFM, the SSHC and Legal Requirements on a triennial basis. Other self-assurance activities include internal audit, independent surveys, in-house assessments and other internal organisational controls and checks.

We are satisfied that we meet all of our duties in relation to tenant and resident safety. In particular, we have gained the necessary evidence-based assurance of our compliance in respect of duties relating to gas, electrical, fire, water and lift safety and our obligations relating to asbestos and damp and mould.

Areas for Improvement

A small number of areas for improvement have been identified from both internal and external reviews of our compliance with the noted requirements. These are being implemented in accordance with our agreed Assurance Improvement Action Plan. These have been assessed as not material to our level of compliance.

Equalities and Human Rights

In reviewing our compliance with the Regulatory Framework, we are assured that we have established appropriate systems for the collection of equalities data. We are assured that we are working towards using this data to take account of equality and human rights issues in our decisions, policy-making and day-to-day service delivery.

Next Steps

We will keep our Assurance Statement under review and will notify the SHR and our customers if we become materially non-compliant with the Regulatory requirements prior to issuing our next annual Assurance Statement in October 2026.

Our Assurance Statement is publicly available on our website and is displayed in our office.

I can confirm as Chairperson of Shettleston Housing Association, that I was authorised by the Board at a meeting held on 7th October 2025 to sign and submit this Assurance Statement to the Scottish Housing Regulator.

Tracey Kernaghan

(SHA Chairperson)

7th October 2025